

	01/02	00/01	99/00
TOTAL ADMISSIONS	13,568	12,468	14,130
DAY ONLY ADMISSIONS	5,882	5,582	6,804
ALOS	2.9	3	2.9
NON ADMITTED PATIENT OCCASIONS OF SERVICE	194,770	102,730	147,935
FTEs	858.4	752.1	618.6

Sydney Children's Hospital (SCH), Randwick and Community Child Health Services encompass an acute care facility as well as associated research and community-based services. As one of three tertiary child health facilities in NSW, the most complex level and comprehensive range of services are provided in child health, adolescent medicine, surgery as well as child protection.

SCH, Randwick is a critical hub in both metropolitan and rural state-wide networks of services. It maintains strong national and international relationships in clinical, research and organisational domains.

The Hospital has continued its commitment to clinical and corporate governance through the implementation of a new organisational structure in 2001. The new structure has provided an opportunity for devolving decision-making authority and greater communication across clinical and operational teams.

### Healthier People

- SCH, Randwick in conjunction with The US National Center on Shaken Baby Syndrome and Children's Hospital at Westmead sponsored an international conference on 3 - 4 September 2001.
- Greater Eastern and Southern NSW Child Health Network (GESCHN) was formalised.
- NSW Government introduced Universal Neonatal Hearing Screening in the 2002/2003 budget. SCH, Randwick, The Shepherd Centre and Royal Hospital for Women successfully piloted the program over the last two years.
- Minister for Health, Hon. Craig Knowles MP, launched the Cochlear Implant Program at SCH, Randwick in June 2002.

### Fairer Access

- Consumer Partnership Program continued through the SCH Parent and Consumer Council, the Access and Equity Committee, and the Patient Friend.
- SCH, Randwick and University of Western Sydney conducted a joint research project on the role of cultural factors in the delivery of care to children.

- "Handy Hints", the SCH, Randwick guide for parents was updated. Two parent handbooks were also introduced, from the Brain Injury Rehabilitation program and the Centre for Children's Cancer and Blood Disorders.
- The community is well informed about health issues due to a significant increase (100% on the previous year) in media coverage of hospital initiatives. The hospital's website is currently attracting in excess of one million hits per annum.

### Quality Health Care

- SCH, Randwick continues its leadership role in Children's Hospitals and Paediatric Units Australasia.
- The School of Women's and Children's Health at UNSW continued its strong relationship with SCH, Randwick with student placements, medical studies, research initiatives and advanced research training.
- SCH, Randwick was selected as one of eight pilot sites for NSW Health's System for Safety and Quality Improvement project.
- The emergency department (ED) is participating in a national collaborative involving 50 EDs. The National Institute of Clinical Studies is co-ordinating the collaboration to examine quality and delivery of clinical practice.

### Better Value

- SCH, Randwick met or exceeded set targets for activity and financial performance in the 2001/2002 year.
- The SCH Foundation through corporate and community support raised in excess of \$5 million in 2001/2002.
- An audit by NSW Health of the Hospital's OH&S performance resulted in a Numerical Profile score of 98.8.

### Goals for 2002/2003

- To expand consumer involvement and commitment to an outstanding child and family friendly environment.
- To progress networking and partnerships at national (Children's Hospitals Australasia), state (GESCHN), Area and local community child health levels. The hospital will seek to align paediatric networks with child and adolescent mental health networks.
- To enhance and develop roles in health promotion and education, including aspects of healthy eating and obesity.
- To respond to the demands and responsibilities of tertiary statewide services as exemplified by cord blood banking/bone marrow transplantation, clinical genetics, trauma, cardiac services, gastroenterology and respiratory medicine.
- To expand and enhance clinical and corporate governance with specific emphasis on safety and quality, clinician involvement and benchmarking opportunities.